

National Network of Libraries of Medicine

Middle Atlantic Region
Region 1

Quarterly Report
Fourth Quarter, Year 2 -- February - April 2003

New York Academy of Medicine

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A. NETWORK PROGRAMS

Resource Libraries

A joint meeting of the Resource Library Directors and the Regional Advisory Committee was held at the New York Academy of Medicine on Friday, February 28. A summary of the meeting is attached as Appendix A.

Regional Advisory Committee

See above.

Network Members

Network member Newman Library at Baruch College, CUNY, was honored with the ACRL's Excellence in Academic Libraries award, the first time this award was given to an urban academic library. At the award ceremony Library Director Arthur Downing acknowledged the importance of networking opportunities and the value his library places on being a member of the NN/LM as well as a DOCLINE participant. (Some may recall that Mr. Downing was formerly the RML Director in the region.)

Network Programs Coordinator Joanne Jahr provided individual training in using SERHOLD and updating holdings to the librarian at the Animal Medical Center in New York (April 24.)

Ms. Jahr replied to 250 telephone inquiries and an equal number of e-mails throughout the quarter.

Electronic Document Delivery Project

In March, after reviewing the data collection forms, and talking with a knowledgeable staff person at the Academy, we decided to switch the focus from a quantitative analysis to a qualitative approach toward the data collected. Denise O'Shea, the Technology Programs Coordinator, will undertake in-depth telephone interviews with the participants. This will include all the hospital libraries which were paired with each of the participating Resource Libraries. In addition to collecting data for the EDD project, this gave Ms. O'Shea the opportunity to get acquainted with a significant number of Network members, introduce herself and let them know what kinds of assistance she can provide.

DOCLINE/Document Delivery

Ms. Jahr deactivated and reactivated 77 DOCLINE accounts and approved 148 routing tables.

Communications

The RML and the New York Academy of Medicine were pleased to host the first mid-year meeting of the RML Directors to be held away from NLM in many years. The meeting took place at the Academy on February 6-7. Considerable staff time and effort went into the program planning as well as the meeting logistics. We believe everyone felt it was a successful meeting.

Denise O'Shea, who joined the staff in January as Technology Programs Coordinator, began working on redesign of the regional web site.

Publication on the web site of the January-February and March-April issues of the newsletter, *Middle Atlantic Perspective*, was announced via the regional listserv MARL.

There were 39 messages posted to the listserv during the quarter.

RML staff participated in all scheduled teleconferences.

Classes Taught

February 20; P. Falls taught an NLM Databases Update class at Albany Medical College in collaboration with the Capital District Library Council. Outreach reporting form is attached, Appendix B.

March 12; R. Allard; Westchester Library System, Ardsley, NY; "Making PubMed Work for You;" 7 public librarians. Joan Seidman, the new Education Coordinator, attended this session as an observer. Outreach reporting form is attached, Appendix C

Grant Programs

No report.

B. OUTREACH PROGRAMS

Subcontracts

Eight subcontracts were awarded, one working with public health professionals and the other seven with public libraries and/or health consumers. All the contracts run from March 2003 through August 2004. They are:

Carnegie Library of Pittsburgh (PA) - Senior Health Connection
Crandall Public Library, Glens Falls, NY - Consumer Health Training for Public Librarians
Geisinger Health System, Danville, PA - Access to Health Information: North Central Pennsylvania
New York University Medical Library, New York, NY - HICUP: Health Information in Chinese Uniting Patients, Physicians and the Public
Rochester Regional Library Council, Rochester, NY - CLIC-on-Health (Community & Library Information Collaboration on Health)
Tompkins County Public Library Foundation (NY) - Links for Healthy Living: Promoting health Information Resources in Tompkins County
University of Medicine and Dentistry of New Jersey - Outreach to Urban and Rural Hispanic Populations in New Jersey
University of Pittsburgh (PA) - Improving Access to Information for Public Health Workers

Subcontractors' reports have been submitted under separate cover.

Health Professionals

On March 5, Peggy Falls, Outreach Programs Coordinator, spoke with the librarian at Glens Falls Hospital in upstate New York, regarding the closing of the only hospital in Washington County, NY, and plans for the Warren County hospital to provide library service to these physicians. She will stay in touch about possible RML involvement as plans develop.

On February 28, Ms. Allard presented the spring semester review session for the students at the Sophie Davis School of Biomedicine. There were 72 students in attendance.

Consumer Health

Ms. Allard is participating in the New York Area Coalition for Health Information Access (NYACHIA). This group is a direct outgrowth of the health literacy conference so-sponsored by the RML in April 2002. The NYACHIA brings together librarians, CBOs, and health organizations providing health information to the public. Planning is underway for a follow-up health literacy conference to be held later this year.

Classes Taught:

March 25-26; R. Allard; Delaware State Library, Dover, DE. "Consumer Health Resources at the NLM: MEDLINEplus, ClinicalTrials.gov, PubMed and other NLM sites." Three 3-hour sessions were presented to a total of 32 attendees. Outreach reporting forms are attached as Appendix D.

April 17; R. Allard; Monessen Public Library and District Center, Donner, PA. "Consumer Health Resources at the NLM: MEDLINEplus, ClinicalTrials.gov, PubMed and other NLM sites." This class resulted from an e-mail introduction to her services which Ms. Allard sent to public libraries as new members of the NN/LM. This is a small district in a very rural area which had received Gates Foundation funding for a training center. Outreach reporting form attached as Appendix E.

Public Health

NLM announced the release of the newly designed website for the Partners in Information Access for the Public Health Workforce, and this resource was publicized via the regional listserv.

Exhibits

Staff exhibited at one health professional meeting.

April 1-5, American Alliance for Health, Physical Education, Recreation & Dance, Philadelphia, PA; P. Falls. (Exhibit report appears in Appendix F.)

C. STAFF ACTIVITIES AND ADMINISTRATION

All RML staff attended the RML Directors meeting and the Resource Library Directors/Regional Advisory Committee meetings in February.

M. Mylenki prepared and submitted the Year 3 budget.

P. Falls attended the NCBI three-day class entitled "Introduction to Molecular Biology Information Resources," on March 12-14, in Bethesda, MD.

P. Falls assisted Maureen Czujak in the NTCC by co-teaching PubMed at Tufts University in Boston on March 17 and at the University of West Virginia in Morgantown, WV, on March 21.

Ms. Falls chaired a UNYOC/MLA Chapter Planning Committee meeting in Albany on February 21. Ms. Falls is the Program Planning Chairman.

Joan Seidman assumed the position of Education Coordinator effective February 3, 2003.

Meetings/Classes Attended

All staff received in-house training in GroupWise e-mail capabilities and calendar functions.